

Course Information



Unit of Competency: TLILIC0003 Licence to operate a forklift truck

Who is the course designed for?

This course is designed for new entrants to, or those already working in various retail, wholesale, warehousing construction, farming, etc who require licensing under the "Standard for licensing of persons conducting high risk work". Completion of this qualification is required for licensing eligibility.

The course provides a pathway to obtain a forklift licence - class LF - (for non-elevating operator position forklifts) and can lead onto a further qualification in the TLI - Transport and Logistics Training Package. Legal limitations or pre-requisites exist on this qualification that may affect the obtaining of a licence from the licensing authority.

This qualification does not allow operation of the LO class Order Picking Forklift. Please enquire if you are unsure as to which licence is required.

How is this course delivered?

Learners must first undertake the Nationally Recognised Training unit of competence TLILIC0003 Licence to operate a forklift truck. This unit has both theory and practical training and assessment elements. Once you have been deemed competent in the TLILIC0003 Licence to operate a forklift truck unit, you then undertake the formal High Risk Work licence assessment.

Qualifications

- o Statement of Attainment for TLILIC0003 Licence to operate a forklift truck – *issued by Forkpro Australia.*
- o High Risk Work Licence for LF class – *issued by SafeWork NSW, WorkCover QLD or WorkSafe ACT.*

Pre-requisite units.

Nil

Learner requirements.

You are eligible to enrol in this course if you:

- are at least 18 years of age.
- must provide your Unique Learner Identifier (see www.usi.gov.au).
- have sufficient language, literacy and numeracy skills at a level that enables the safe performance of high risk work.
- can provide 100 points of ID to confirm your current address, DOB, signature and photo identity.

- live in the state or territory in which the course is being conducted (exemptions may be possible – please contact the office on 1300 789 606 prior to enrolment to discuss).

Please ensure you read the pre-enrolment course conditions before deciding to enrol in this course. These are available on our website [Resources | Forklift Training & Licensing Specialists | Forkpro Australia](#).

Learners can contact the licencing authority for qualification criteria and advice. The contact phone number for SafeWork NSW is 131050, WorkSafe ACT is (02) 6207 3000 and WorkCover QLD is 1300 362 128.

Course outline.

- Potential workplace hazards are identified
- Risk control measures are identified consistent with regulatory requirements and the hierarchy of control
- Appropriate forklift truck is selected in accordance with load and workplace conditions
- Working area is inspected to determine appropriate paths for moving loads and forklift truck in accordance with workplace conditions
- Methods for communicating are identified and confirmed in accordance with workplace procedures
- Prior to operation, forklift truck is visually checked for any damage or defects
- All signage and labels are checked to ensure they are visible and legible, in accordance with the appropriate standard
- All controls are located, identified and confirmed
- Pre-start operational checks are carried out in accordance with manufacturer specifications and workplace procedures
- Forklift truck is started in accordance with manufacturer specifications and workplace procedures, and is checked for any abnormal noise
- Post-start operational checks are carried out in accordance with manufacturer specifications and workplace procedures
- All forklift truck functions and safety devices are tested to their maximum in accordance with manufacturer specifications and workplace procedures
- Issues, defects and damage identified during routine checks are reported and recorded in accordance with workplace procedures, and appropriate action is taken
- Weight of load is assessed to ensure compliance with forklift truck data plate specifications
- Appropriate hazard prevention/control measures are implemented and communicated to personnel in the work area
- Forklift truck is operated at a safe speed in accordance with manufacturer specifications and workplace procedures
- Loads are moved and placed to ensure stability of material and avoidance of hazards (Both dynamic and static loads).

- Load movement is monitored constantly to ensure safety of personnel and load, and structural stability
- Unplanned and/or unsafe situations are responded to in accordance with workplace procedures and emergency plans
- Forklift truck is parked to avoid hazards
- Forklift truck is shut down in accordance with manufacturer specifications and workplace procedures
- Routine post-operational forklift truck checks are carried out in accordance with manufacturer specifications and workplace procedures
- Forklift truck is secured to prevent unauthorised access/use
- All defects and damage are reported and recorded in accordance with manufacturer specifications and workplace procedures, and appropriate action is taken

What does the course offer?

The program has been organised to provide learners with general skills, background information and specific knowledge about operating a forklift, which is then applied in discussion, questioning, role-plays and practical application for the industry specific unit.

The program is delivered at training venues in Auburn NSW and Moruya NSW or can be delivered 'on-the-job' at the client's premises (so long as the strict site resource requirements can be met). Training delivery combines face-to-face trainer led theory classes and practical sessions. In most cases there will be no more than 7 learners in any class.

Learners are provided with all required pre-course material including a training manual that covers all parts of the course. Review questions are available within the manual and can be completed before attending the course. Additional material will be made available during training sessions if required.

Forkpro Australia, as far as is practical, will ensure that employers and learners are kept informed of their progress throughout the training and assessment process.

Time investment:

In-experienced 3 day course	
Optional pre-work:	4 – 8 hours
In class theory training:	4 Hours.
In class practical training:	9 hours.
In class unit assessment:	3 hours.
High Risk Work Licence assessment:	8 hours.
Time for lodgement at Australia Post	30 minutes

Experienced 2 day course	Please call for eligibility requirements.
Optional pre-work:	4 – 8 hours
In class theory training:	4 Hours.
In class practical training:	1 hours.
In class unit assessment:	3 hours.
High Risk Work Licence assessment:	8 hours.
Time for lodgement at Australia Post	30 minutes
All times may vary depending on existing level of competence, pace of learning, numbers in class, etc. The trainer will adapt the course in response to these factors.	

What if I have a disability, learning difficulties or cannot write in English?

Learners enrolling in High Risk Work licence courses must have English skills at a level that enables the safe performance of high risk work. During the assessment no use of interpreters is allowed. It is important to evaluate these skills prior to deciding to enrol.

Support can be offered in various forms such as:

- Language Literacy and Numeracy evaluation.
- Verbal assessments.
- Additional training if required.
- Referral to support organisations.

It is best to discuss your situation prior to enrolling, as we may be able to offer a varied course structure or put in place some other strategies before enrolment. There are 2 sections of the course – training and assessment for the unit of competence and the final high risk work licence assessment. The trainer must ensure that learners can demonstrate the required level of competence before allowing the learner to proceed to the final high risk work licence assessments stage. Therefore, it is important that we establish any support required before enrolment. To discuss this please call us on 1300 789 606 or email enquiries@forkpro.com.au.

How are Learners assessed?

- There are 2 separate assessments that must be completed:
 - Assessments to complete the unit of competence. (Conducted during class time).
 - Assessments to complete the High Risk Work Licence. (Conducted on the final day).
- There will be a theory, calculations and practical element of the of both assessments.
- The theory test answers can be given orally if circumstances require. It is a closed book test and no outside assistance is permitted.
- The calculations can only be completed in writing – no oral test is permitted. It is a closed book test and no outside assistance is permitted.
- For the practical test you will be required to complete set tasks using a compliant forklift.

Site resource requirements.

It is a requirement that the following be in place for on-site training delivery. If any of the following is not available, or you are unsure please advise so we can discuss alternatives.

- The Forklift must be in safe operating condition and complies with the requirements of the State or Territory legislation. There must be an operator's manual, pre-operation checklist. Maintenance records must also be available.
- There must be ability to stack loads to low, medium and near full lift height of the forklift. i.e. pallet racking or block stacking. The top level must be at least 75% of the forklift full lifting capacity.
- Learners must demonstrate maneuvering of the forklift. Sufficient space must be available for manoeuvring. A 400 square metre working zone is required in the assessment instrument. If less space is available, please liaise with us to explore other options.
- 4 varied loads must be available that are suitable for the Forklift and within its rated capacity. Each of the 4 loads must weigh at least 250kg.
- **At least 1 of the loads MUST be dynamic. i.e. A moving load such fluid containers etc.**
- A suitable area is required for the theory training that allows at least 1 arms length between learners. The area must be sufficiently quiet, indoors and have power to run a projector

It is recommended that prospective learners read the the Learner Handbook available at the above web address also.

If you have any concerns or question re the pre-enrolment conditions please call us on 1300 789 606 or email enquiries@forkpro.com.au to discuss

**Special notes:*

You will be required to pay SafeWork NSW / WorkSafe ACT / WorkCover QLD the necessary application fee (refer to the local WHS regulator website for current fees). This fee is not part of the license assessment charge levied by Forkpro Australia.

The application must be lodged in the required manner within 60 days of successful assessment. In NSW and QLD the interim license expires at this point. In ACT there is no interim licence issued, the learner must wait for the licence card to be issued.

In the case of unsuccessful 1st assessment a re-assessment will be required. Re-assessments must be conducted within 90 days of the original assessment otherwise the full assessment must be undertaken. An additional fee will be charged for a re-assessment. These fees are outlined in the Learner Pre-enrolment booklet available at <http://forkpro.com.au/learner-support>.

NOTE: In NSW and QLD the RTO must advise SafeWork NSW/WorkCover QLD of the time, date and location of any assessments being conducted. These authorities may exercise their right to have an Officer oversee/audit this assessment process, even if this is on client premises. The authorities will not notify of their intention to attend prior.

Full RTO Details can be found at www.training.gov.au. Forkpro Australia Pty Ltd. Registration number 91514. ABN 53 613 046 441.